

August 29, 2022

Issue 45

The Hybrid Workplace newsletter was started as a resource for managers and staff preparing for the hybrid phase. As we enter and get accustomed to the hybrid workplace, the need for information has shifted. We feel it is now appropriate to discontinue the Hybrid Workplace newsletter, and this will be the last issue. Thank you for all the support the last few months!

Library Link: Hybrid Workplace is a weekly compilation of news, advice and best practices for working in a hybrid environment. This week's articles focus around **Hybrid Work Strategy**, **Employee Engagement**, and **Tips for Managers**.

Email us at <u>Library@IMF.org</u> to share your feedback or get help with any links. For an optimal reading experience, please use Chrome or Edge to open the articles.

Hybrid Work Strategy

Ask an Expert: In the Hybrid Workplace, How Can Businesses Support Parents with Young Children? (The San Diego Union-Tribune, Aug 19, 2022)

In the current labor market, workers are in the driver's seat, and they want flexibility said Lister, who has been advising businesses with 1,000 employees or more for many years before the pandemic elevated teleworking. But, for working parents with young kids the flexible workplace has still proven to be difficult. Here are three ways she suggests businesses can support parents and their families in a hybrid workplace.

Redefining the Hybrid Workplace for Experience Parity (Information Week, Aug 18, 2022)

It's time for companies to abandon the old hybrid "here vs. there" model and engage in purposeful conversations to successfully integrate physical and online workspaces across the business.

PwC Believes Hybrid Work is Doable: 'One Size Doesn't Fit All' (Business Insider, Aug 17, 2022)

PwC views working from home as an opportunity for "creativity." PricewaterhouseCoopers is embracing the hybridwork model because doing so enables employees to be "more agile," and the company believes it will help develop leaders at the consulting and accounting giant.

Humanising the Hybrid Workplace (People Matters, Aug 17, 2022)

One of the most important traits you can have as a leader is the ability to monitor yourself. When you monitor your own emotions and reactions, it allows you to better react to situations or people of any kind.

Employee Engagement

How to Build Real Relationships at Work (Harvard Business Review, Aug 19, 2022)

Doing your job is only part of your job. The rest comes down to being seen, heard, and known — none of which is possible without strong relationships. But the hybrid office has made relationship building even more awkward than it used to be.

How To Build And Sustain A Remote Work Culture With Engaged Employees (Forbes, Aug 18, 2022)

For over a decade, my company's employees have been working partially remotely, and since 2018, fully remotely. In that time, I have learned a lot about building and maintaining a successful remote work environment that facilitates groundbreaking work and engaged employees. Here are some principles that have served us well throughout that time.

Employee Engagement: Managers Need Support, Too (Canadian Underwriter, Aug 15, 2022)

In this hybrid work world, it can be very difficult, if not impossible, for a corporate leadership team to facilitate deep connection from the top-down, wrote Clara Shih, CEO of Service Cloud at Salesforce in Keeping Hybrid Employees Engaged. And despite its benefits, an online work experience sometimes is not as good as an in-person experience.

Tips for Managers

3 Reminders for Managers in a Hybrid Work Environment (MIT Sloan: Ideas Made to Matter, Aug 18, 2022)

MIT Sloan experts Thomas Kochan and Robert Pozen discuss ways to equalize hybrid spaces and foster a social contract that amplifies everyone's voice.

<u>9 Platforms That Improve Employee Digital Experiences</u> (InfoWorld via Factiva, Aug 1, 2022)

Improving employee experience is more important today as many businesses consider hybrid work as a permanent operating model. The choice of platforms, how they are implemented, and the overall employee experience using them can improve employee happiness and help hire and retain people. (Requires a Factiva login, <u>access</u> instructions)

Missed an issue? Find past Hybrid Workplace newsletters here

Have a topic in mind? Tell us at Library@IMF.org

Visitus at http://library

COPYRIGHT

The IMF Library observes U.S. and international copyright laws and is required to comply with its Copyright Clearance Center license agreement; you may not systematically download and store journal articles, reports, or data on your PC or distribute them to others. Additional restrictions on usage may apply.

See Copyright at the Fund. Have questions? Email Copyright@IMF.org

