

April 2022

Issue 28

Post COVID-19 Workplace Newsletter

Library Link: Post-COVID-19 Workplace is a monthly compilation of news, advice and best practices for working during and beyond the pandemic. This issue features articles on **Business Travel**, **Forg-ing a New, Better Workplace**, **Tips for Managers**, and **Health & Wellbeing**.

Email us at <u>Library@IMF.org</u> to get help with any links, or to share your feedback. For an optimal reading experience, use Chrome or Edge to open the articles.

Contents

Business Travel	1
Forging a New, Better Workplace	
Tips for Managers	
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Business Travel

<u>Risk Management Community Expects Stabilising of Travel and Working Patterns by End Of 2022</u> (Business Wire via Factiva, Apr 14, 2022)

Business travel expected to be the last workplace activity to stabilise. The risk management community expects stabilising of travel and working patterns by the end of 2022, according to The International SOS Risk Outlook 2022. The report highlights that the time taken to reach this "new normal" -- where stable patterns and routines in the workplace return -- varies significantly across activity type. (Requires a Factiva login, <u>access instruc-</u><u>tions</u>)

Forging a New, Better Workplace -

Six Practical Ways to Greater Workplace Efficacy (Forbes, Apr 19, 2022)

As the world grapples with the future of work and what it means for the workforce, particularly in the context of Covid-19, one must take this opportunity to reflect and position oneself to remain relevant to the demands of the new work ahead, in a new and hybrid workplace, and adopt a work-life blend that is future-oriented.

Embracing Change: Where 'YOLO' Economy Meets the New Hybrid Workplace (Forbes, Apr 19, 2022)

As we all already know, there's a huge shift happening in the workplace. Some of it's been driven by Covid, but much has been powered by a deeply human need to explore talents in new ways—and maybe even in new places. What does this mean from a company's perspective?

<u>Let's Move Forward from COVID—Without Forgetting What We've Learned</u> (HBS Working Knowledge, Apr 14, 2022)

As the post-pandemic world starts to take shape, many leaders will long to return to life before COVID-19. Instead, they should let go of the past and forge a new, better workplace.

<u>The Nowhere Office: Reinventing Work and the Workplace of the Future</u> (Audiobook via Overdrive, Apr 12, 2022)

(audiobook) What has changed in the workplace? Everything. The traditional office was probably doomed anyway. Then a global shutdown changed everything we thought we knew about work, including where and when it needed to take place. In The Nowhere Office, Julia Hobsbawm offers a strategic and practical guide to navigating this pivotal moment in the history of work and provides lessons for how both employees and employers can adapt.

Tips for Managers -

Why Emotional Intelligence Is Needed More Than Ever at Work (Time Magazine, Apr 19, 2022)

The medical-device salespeople would show up in the middle of surgical procedures, play on their phones, and correct doctors at inappropriate times. As their behavior led to lost business, their employer decided to take action...on upping their emotional intelligence.

How to Ask Whether an Employee is Happy at Work (Harvard Business Review, Apr 14, 2022)

People quit jobs all the time — for better pay or a more exciting opportunity, to escape a toxic culture, or because they've reached an impasse in their current job. Some feel frustrated because they don't feel valued by their manager or organization, or because their managers don't spend enough time understanding their level of job satisfaction.

Health & Wellbeing -

<u>Better Ventilation Would Create a Healthier Workplace — But Companies Have to Invest</u> (NPR, Apr 19, 2022)

Americans are abandoning their masks. They're done with physical distancing. And, let's face it, some people are just never going to get vaccinated. Yet a lot can still be done to prevent COVID-19 infections and curb the pandemic. A growing coalition of epidemiologists and aerosol scientists say that improved ventilation could be a powerful tool against the coronavirus — if businesses are willing to invest the money.

The End of Sick Days: Has WFH Made it Harder to Take Time Off?

(Financial Times, Apr 18, 2022)

Remote working has made it easier to power through illness rather than rest, but this could be at a cost to health, wellbeing and productivity. (Requires a FT login, <u>access instructions</u>)

Going Back to the Office Is Harder When You're Taking Care of Mom or Dad (The Wall Street Journal, Apr 14, 2022)

People who care for aging or infirm family members are heading back to the workplace with a mix of fear, frustration and uncertainty.

How to Cope with Social Anxiety About Returning to the Office (The Washington Post via Factiva, Apr 14, 2022)

More than two years ago, when many offices closed for two weeks - and then two more, and then indefinitely - Kaitlin Soule knew the change in routine would ultimately spell trouble for people with social anxiety. (Requires a Factiva login, <u>access instructions</u>)

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